

ScannerVision™
Case Study



Real Savings for Real Estate Agency



Read how a national
real estate agency
transforms their paper-
intensive workf ow with
ScannerVision™

NewFormat®
Appointed Reseller Nordic and Baltic Region

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The new system makes retrieval of critical information very easy for all users.

Katy, Administration Manager



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Background

With six national offices, this busy real estate and property management agency handled a large volume of paperwork, which often has to be shared with staff in several locations.

Challenge

As a busy and successful agency, the client generated a huge volume of paper documentation, particularly sales documents from the real estate side and invoices from property management. Accessing the paper documents was time consuming and difficult; staff had to visit an off-site store room and hunt through stacks of boxes. This could take up to three hours of staff time per document.

The two key requirements were the ability to access documentation very quickly and to extract and compile information from property documents, to be used for telemarketing purposes.

Solution

By implementing a ScannerVision™ document capture system, the client was able to completely automate the scanning, distribution and storage of documents to a central repository.

All paperwork relating to property sales, management or maintenance are now captured and automatically processed, without any user intervention, to the document management application. The scanned and processed document is stored, along with key information, in a central location, enabling users retrieve data on demand.

Benefits

Staff have noticed that the capture process, which takes just a couple of seconds at the end of the sales process, enables them to retrieve data in seconds, rather than the hours it took previously.

“You go in, call up the property address, and everything to do with that property comes up” says Katy, the Administration Manager.

In addition, staff can instantly retrieve information from any branch office, rather than having to visit the store room and look through boxes. Also, the automated, redundant backup function offers reassurance that the originals can be stored in a safe place, whilst the users have instant access to the electronic copies.

To learn more about ScannerVision™, or to book an appointment with a consultant, contact your local reseller.

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