Oracle Cloud Office: Frequently Asked Questions

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Overview

With Oracle Cloud Office, organizations and individuals can boost their productivity with a fully featured web-based office suite. Seamlessly integrated with Open Office, it delivers the first open standard office suite for Windows, Mac OS, Linux, Web and mobile phones.

Team Collaboration, Web 2.0 Publishing, Mobile Access

Oracle Cloud Office is designed to address the office productivity needs of today's knowledge worker–easy to use via browser, open for web 2.0–style collaboration, and secure via enterprise on-premise deployment.

- **Web Presentations:** give synchronous web presentations from your browser, without the high costs and feature overhead of third-party software
- **Remote Teamwork:** provide agenda, live joint presentation viewing, and meeting minutes online to a remote team during conference calls
- **Mobile Office:** enable mobile access to all documents in their latest version, plus convenient asynchronous collaboration with sticky notes in ODF format
- **Web/Enterprise 2.0 Publishing**: publish and embed documents in blogs, wikis, or intranets–your changes will be kept up-to-date with no need for time-consuming re-distribution of updated versions via e-mail

Customer Benefits

The Oracle Office product family – comprised of Open Office and Cloud Office - is the foundation of an open standard office stack that significantly lowers IT costs. Oracle Cloud Office's innovative web 2.0 approach enhances productivity by enabling easy, document-oriented collaboration. The seamless integration with Oracle Open Office ensures complex offline document editing, and the compatibility with Microsoft file formats and PDF make it ideal for cross-company and external collaboration. The open standard and multi-platform approach enables a more flexible and sustainable IT infrastructure.

Frequently Asked Questions

GENERAL INFORMATION

What is Oracle Cloud Office?

Oracle Cloud Office is a web-based office suite that includes text, spreadsheet, presentation, and virtual desktop tools for document viewing, editing, in-document collaboration, web 2.0 publishing, and mobile access.

What is the difference between Oracle Cloud Office, Oracle Open Office, and OpenOffice.org?

Oracle Open Office is an open standard desktop office suite for the enterprise featuring Oracle Application integration, professional deployment tools, and global support. OpenOffice.org is the community edition and the #1 free open source productivity suite with more than 100 million users, supported by its main contributor, Oracle. Oracle Cloud Office is the new web and mobile office suite with seamless integration into Open Office. All three products are based on the Open Document Format (ODF) ISO Standard as the core file format.

Will Oracle Cloud Office be available as service for home users or small-business customers?

Oracle Cloud Office is available for telco and ISP customers and partners, who will provide software-as-a-service office productivity to home users and midsize business customers.

Does Oracle Cloud Office overlap with Oracle's others collaboration products?

No. The focus of Oracle Cloud Office focus is on personal productivity, in-document team collaboration, and web-based worfklow tools. It is interoperable with Oracle Fusion Middleware, Oracle Enterprise Content Management Suite, Oracle Unified Communications Suite, and Oracle Beehive e-mail and calendaring products via standard interfaces.

Where can I find more information about Oracle Cloud Office?

Go to oracle.com/office for more product information and to keep in touch on latest news via blogs.oracle.com/office and twitter.com/oracleoffice

LICENSING

Where can I find information about Oracle Cloud Office pricing?

Oracle Cloud Office is included in the Oracle Global Pricing and Licensing price list.

Which editions of Oracle Cloud Office are available?

Oracle Cloud Office Professional Edition is the multiuser version for organizations of all sizes.

Oracle Cloud Office Standard Edition for telco and ISP customers enables a single-user consumer setup. All editions are available for at customer on-premise or SaaS deployments.

Will Oracle Cloud Office be available for third-party cloud providers and telcos?

Yes, Oracle Cloud Office is available for service providers to operate a SaaS for their home users and small and midsize business customers.

Will Oracle Cloud Office be available via Oracle On Demand?

Yes, it is available by using standard hosting services and recommended for large organizations that would prefer an on-demand deployment instead of an on-premise deployment.

Will Oracle Cloud Office be bundled with Oracle Open Office?

No, they are separate and independent products. You can easily combine Oracle Cloud Office and Oracle Open Office to gain all the advantages of online and offline editing. Contact our sales team on combined offerings for both Oracle Open Office and Oracle Cloud Office.

USAGE AND COMPETITVE ADVANTAGES

What is the advantage of Oracle Cloud Office compared to Microsoft Office Web Apps?

Oracle Cloud Office is more interoperable because it is based on open standards (ODF, web integration to IMAP/CalDAV/CardDAV/WebDAV–based communication infrastructure). In addition, Oracle Cloud Office offers competitive pricing.

What is the advantage of Oracle Cloud Office compared to Google Docs?

Oracle Cloud Office is seamlessly integrated with Open Office–via a native file format and connector software, so users can work both online and offline. Oracle Cloud Office is available for on-premise deployment at a customer sites.

Will presentation editing be available?

Joint presentation viewing features are available in release 1.0 and editing capabilities are planned for a future release.

Does Oracle Cloud Office support joint editing?

Asynchronous joint editing is supported via document sharing and in-document notes. Real-time joint editing is planned for a future release.

Which mobile and tablet capabilities are supported?

Oracle Cloud Office 1.0 offers mobile and tablet document viewing. Mobile and tablet editing, joint viewing plus advance device integration is planned.

What API features does Oracle Cloud Office support?

The Oracle Cloud Office 1.0 RESTful API supports document access features. Further API features such as embedded editors are planned.

Is there a feature list of what is supported in Oracle Cloud Office?

Please go to our website www.oracle.com/office for more detailed product information.

INSTALLATION AND INTEGRATION

Which Oracle applications are interoperable with Oracle Cloud Office?

Oracle Cloud Office is interoperable with the following applications:

- **E-mail and Calendar**: Oracle Beehive, Oracle Unified Communications Suite (IMAP, CalDAV, CardDAV, Web GUI Links), and compatible Personal Information Managers (Thunderbird and Lightning for Windows, Mac, Linux; and Apple iPhone, iPad, and Android native e-mail and calendar clients).
- **Enterprise Content Management:** Oracle WebCenter (WebDAV, AJAX embedding).

Is Oracle Cloud Office integrated with Oracle Open Office and OpenOffice.org?

Yes, Cloud Office integrates via the the Oracle Open Office professional connector and the OpenOffice.org standard connector.

Does Oracle Cloud Office offer social networking interoperability?

Yes. Oracle Cloud Office enables web 2.0 document publishing to Facebook, LinkedIn, Digg, Del.icio.us, e-mail, and generic AJAX embedding for CSM, ECM, blogs, and wikis.

Is there a dedicated admin tool for Oracle Cloud Office?

Yes. Oracle Cloud Office has a web-based admin tool to operate the service.

Which browsers does Oracle Cloud Office support?

Oracle Cloud Office supports Mozilla Firefox 3.6 or higher, Internet Explorer 8 or higher, iOS browser (iPhone, iPad), and Android browser (Phone, Tablet).

How can I evaluate Oracle Cloud Office?

For an online SaaS test account, test pilot, or a virtual machine appliance please contact Oracle Office sales. You can also download Cloud Office 1.0 from edelivery.oracle.com to evaluate the software for 30 days.

Where can I find more technical documentation about Oracle Cloud Office?

All technical documentation is published via Oracle Technology Network (otn.oracle.com).

Is there support available for Oracle Cloud Office?

Yes, Oracle Premium Support is available for Oracle Cloud Office.

Where can I buy Oracle Cloud Office?

Oracle Cloud Office is available in the Oracle Store. Please contact our sales team for any further questions about buying Cloud Office.

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